

NATIONAL UNIVERSITY OF MODERN LANGUAGES
H-9 ISLAMABAD

RE- TENDER NOTICE

Sealed tenders are invited from well reputed and GST registered firms for supply, installation and configuration of following licences at the Main Campus, Islamabad: -

- a. Firewall
- b. Web Application Firewall (WAF)
- c. End Point Detection Response (EDR)
- d. SSL Certificates

The tender documents, wherein terms & conditions and other details are given, can be obtained from office of the undersigned OR can be downloaded from NUML's website (www.numl.edu.pk) against payment of non-refundable fee of Rs. 3,500/- in shape of Bank Draft/Pay Order. Bank draft/Pay Order must be provided at the time of bid submission and bid will not be accepted without non-refundable fee. 5% earnest money of the project will be provided in the shape of separate Bank draft/CDR.

The tender must reach "**Administration Branch**" Jinnah Block in sealed envelope on 3rd Oct 2023 at 1100 hrs which will be opened on the same day at 1130 hrs in presence of the available bidders.

The University reserves the right to reject all the bids or proposals at any time prior to the acceptance of a bid or proposal.

This tender notice is also available on PPRA and NUML websites.

Director IT
Tele: 9265100
Ext: 2701 & 2703

NATIONAL UNIVERSITY OF MODERN LANGUAGES
ISLAMABAD

TENDER DOCUMENT FOR RENEWAL OF LICENCES (Firewall, Web Application Firewall, Endpoint Detection and Response - EDR & SSL Certificates) AT THE MAIN CAMPUS

Note

- The bidding firms are bound to fill the rates only in the attached tender form (Page# 2-3).
- The responses shall be according to the PPRA rule 36(a), however, financial evaluation would be assessed item wise. **(Technically Qualified, Financially Lowest)**

TERMS AND CONDITIONS: -

1. All the potential bidders are advised to read carefully all the terms and conditions prior to submission of their bids. The bids must accompany a covering letter indicating acceptance of all clauses and instructions of the tender.
2. Tender shall be sent in a sealed envelope addressed to the Director Administration, National University of Modern Languages, H-9, Islamabad which must reach on the date and time as published in the tender notice.
3. Bank Draft/Pay Order of the amount equal to 5% of the total cost in favour of Rector NUML, Islamabad must accompany the bid as Earnest Money.
4. Earnest money of the successful bidder will be released after satisfactory supply, installation and configuration of the requisite licence software.
5. Quoted prices must be aligned against each licence period as mentioned in Serial # 15, therefore, licence period has also been mentioned against each item in serial # 15 with the specification. The successful bidder would be responsible to maintain the licence software during the licence period and 10% of the total bill shall be retained as security, which will be released after satisfactory completion of the licence period. Whereas, the licence period will start from the date of successful activation/configuration of the licence on client side.
6. An engineer of the firm will visit the site within 24 hours to remove the fault free of cost and provide relevant support/assistance during the licence period, in case of any complaint.
7. The rates quoted shall be in PAK Rupees including all taxes and shall be valid for 90 days; however, the project must be completed within 45 days after placing order. In case of failure to delivery in the specified time period, a penalty @ 0.1% of the contract amount will be imposed on daily basis for the total number of days delayed. However, the penalty should not exceed than 10% of the total contract amount.
8. NUML will not allow any compensation to the Selected Bidder for any variations in the exchange rate of Rupee against Dollar or any other currency. No additional claim arising out of change in legislation, exchange rate variation or any sort of taxes will be entertained.
9. In case of non-provision of the desired licences, the firm will be blacklisted for future supply.
10. The firm must provide a proof of support experience of at least 02 years on the quoted softwares in various Govt/Semi Govt institutions/organizations.
11. The University reserves the right to increase or decrease number of the licences while placing the order.
12. NUML reserves the right to reject all the bids/proposals at any time prior to acceptance of a bid or proposal without disclosing reasons.
13. In case of dispute, Rector NUML will act as the Arbitrator whose decision will be binding on both sides and will in no case be challengeable at any court of law.
14. Pre-conditions set by the contractor/bidder in addition to the abovementioned terms & conditions will not be accepted in any case.



15. SUPPLY / INSTALLATION, CONFIGURATION & ACTIVATION OF:

Licences (SSL Certificates, EDR, Firewall & WAF)

S. #	Item Name	Qty.	Each at rate PKR (exclusive taxes)	Tax Rate (%)	Total (PKR) (inclusive taxes)
a.	<p>DigiCert SSL Certificate Or Equivalent: 3 Years Common name: *.numl.edu.pk Organization: National University of Modern Languages Islamabad PK Product: WildCard Licence Period: 3 years</p>	01 Solution			
b.	<p>Fortinet Fortigate-600E Licence: 01 Year FortiGate-600E 1 Year Unified Threat Protection (UTP) (IPS, Application Control, URL Filtering, support and warranty) Implementation of licences on hardware is the responsibility of firm License Period: 01 Year (Licence period must start from the date of activation on firewall)</p>	01 Solution			
c.	<p>Endpoint Detection and Response (EDR): 01 Year Integration with Sangfor WAF 5300 Host-based Firewall and IPS Protection against virus and ransomware Protection against Brute-Force attack Protection against Botnet attack Realtime malware detection Cloud-sandbox capability for realtime security detection Behaviour base malware detection Capable to track activity of malware Capable to isolate the infected endpoint from network USB security control Centralized EDR management Logging and Reporting on management console Extended Detection, Defense and Response (XDDR) Installation, Configuration, Commissioning and Integration with Firewall will be responsibility of firm. Licence Period: 01 Year</p>	70			

d.	<p>Web Application Firewall Licence SSL VPN Licence, Site-to-Site IPsec VPN, FW, URL filtering, Application Control, IPS, Risk Assessment, Security Visibility, Basic Security Reporter, Engine Zero. Web Application FW, HTTP Anomalies Detection, Data Leak Protection, Web Scanner, Vulnerability Scanner, Advance Security Report. 1 year support and warranty. Activation of Licence must start on expiry date of existing licence.</p>	01		
e.	<p>Endpoint Detection and Response (EDR): Host-based Firewall and IPS Protection against virus and ransomware Protection against Brute-Force attack Protection against Botnet attack Realtime malware detection Cloud-sandbox capability for realtime security detection Behaviour based malware detection Capable to track activity of malware Capable to isolate the infected endpoint from network USB security control Virtual Patching Protect against File less attacks System Vulnerability Detection Centralized EDR management Logging and Reporting on management console Compatible with windows and linux. Endpoint Detection and Response (EDR) or above Installation, Configuration and Commissioning will be the responsibility of the firm. Must achieve 6/6 points in AV test report 2021 or 2022 Licence Period: 01 Year</p>	500 Licences		

Note: Each and every page of this document must be signed and stamped by the authorised signatory of the firm. We, the under-mentioned firm, hereby undertake to abide by the abovementioned terms and conditions.

Name of Firm & Address: _____ Tele Phone No. _____

GST No. _____ (Please attach a copy of GST Certificate)

Draft/Pay order No. _____ Date _____ Amount _____



Issued by

Authorised person's name with Signature & firms Seal